

Security and data in Prysme

This note describes where Prysme keeps your organization's content, which services process it and how it is deleted. It applies to Prysme version 1.7.4.

Storage of your content

Prysme keeps your organization's profile, library, proposals, reports and uploaded documents in a database on a private server administered by AppsTech Labs.

Each record carries the identifier of its organization, and every request is checked against the organization of the signed-in user. Connections to Prysme use HTTPS. Passwords are stored as one-way hashes.

Processing by artificial intelligence

To draft, review or read a document, Prysme sends the text the task needs to Anthropic's Claude models through Anthropic's commercial API.

Under Anthropic's terms for commercial products, inputs and outputs are excluded from model training by default, and Anthropic deletes them within 30 days. Content flagged by its automated systems as breaching its usage policy may be kept longer (source: Anthropic Privacy Center, consulted 1 October 2026).

Prysme's own record of each AI task holds the task type, the model, the duration and the credits used.

Connected services

Salesforce, when your organization connects it: Prysme reads the Opportunity, account and contacts used to start a proposal, and writes back the stage and the fields your administrator has chosen. The Salesforce access tokens are stored encrypted (AES-256).

Google Drive, when your organization uses it: each user signs in with their own Google account, and Prysme's access covers the files the user picks and the files Prysme saves.

Payments: Stripe processes card payments and holds the card details.

Service providers

Provider	Role
Anthropic, PBC	AI models (Claude), for drafting, review and document reading
Stripe, Inc.	Card payments, subscriptions and invoices
Salesforce, Inc.	Only when your organization connects Salesforce
Google LLC	Only when your organization uses Google Drive
Hosting provider	Server infrastructure, named in the data processing agreement

Retention and deletion

Your data is kept for as long as the subscription runs. After a cancellation or termination, it remains available for export for 90 days, and AppsTech Labs may then delete it. On a written request to contact@appstechlabs.com, it is deleted sooner, within 30 days of the request.

Data processing agreement

A data processing agreement is available on request at contact@appstechlabs.com.